

MUNICIPALITY OF DIGBY

P.O. BOX 429

DIGBY

NOVA SCOTIA

B0V 1A0

June 16, 2025

Nova Scotia Power
P.O. Box 910
Halifax, NS B3J 2W5
customerservice@nspower.ca

To Whom It May Concern,

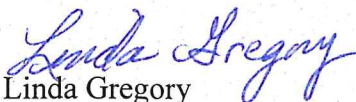
On behalf of the Municipality of Digby, I am writing to express our concern regarding the recent data breach affecting Nova Scotia Power customers. While we appreciate that credit monitoring is being offered as a response to this incident, we strongly believe that the 24-month coverage currently proposed is insufficient given the potential long-term impacts of personal data being compromised.

Identity theft and financial fraud risks do not end after two years, and individuals may continue to experience vulnerabilities for many years following such a breach. As such, Council believes it is reasonable and necessary that Nova Scotia Power extend credit monitoring services to a minimum of ten years for all affected customers.

We urge Nova Scotia Power to reconsider its position in the interest of protecting the well-being and financial security of Nova Scotians. We look forward to your response and to seeing stronger protections put in place for those affected.

This letter has also been copied to the Honourable Jill Balser, MLA for Digby-Annapolis and Minister of Cyber Security and Digital Solutions; the Honourable Tim Houston, Premier of Nova Scotia; the Honourable Trevor Boudreau, Minister of Energy; and the Nova Scotia Federation of Municipalities (NSFM), to advocate for broader provincial support on this issue.

Sincerely,



Linda Gregory

Warden

Municipality of Digby

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CC: Jill Balser, MLA Digby-Annapolis & Minister of Cyber Security and Digital Solutions
(hello@digbyannapolis.ca/Min-CSDS@novascotia.ca)

Tim Houston, Premier of Nova Scotia
(premier@novascotia.ca)

Trevor Boudreau, Minister of Energy
(Info@trevorboudreau.ca)

Nova Scotia Federation of Municipalities, President, Mayor Pam Mood
(mayor.mood@townofyarmouth.ca)